


PrimePATIENT®

The physician/patient relationship is prime – the primary reason you practice medicine and the primary factor that makes a practice thrive.



"Patient satisfaction has gone through the roof because they can communicate with us much better. Every month, we have more patients reaching out to our practice via PrimePATIENT."

Samuel Lederman, MD
Palm Beach OB/GYN
Lake Worth, FL

USING PRIMESUITE SINCE 2005

Patients like to be connected and have little patience for waiting rooms and paper forms. PrimePATIENT® is a secure web portal that routes information and requests seamlessly into your practice. It's like having an employee that works 24/7 to interact with patients — without clipboards, phone calls and re-entering data. Instead, your practice can seamlessly and automatically process information patients have shared online — well in advance of their visit — increasing efficiency, saving time, and saving money.

GREENWAY

PrimePATIENT: Empowering Patients

PrimePATIENT streamlines the front-office process — before the patient even gets to the office — enhancing the physician/patient relationship through better communication and freeing up staff to focus on tasks other than entering patient data.

- Improve patient communication, enabling the free flow of dialogue between the patient and clinician/staff through secure and confidential channels.
- PrimePATIENT fast tracks pre-registration and the entire patient interview process. Staff can receive, review and organize information well in advance of a visit, decreasing wait time and satisfaction while increasing time available to see additional patients.

- Health history integration enables a patient to log in and fill out health history forms that are customizable by your practice and easily understandable by patients. Once submitted, information is delivered seamlessly into PrimeSUITE's task list where office staff can review and update the data prior to the patient's arrival, saving valuable time and effort.
- Patients can save phone calls and submit appointment requests online — including the reason for their visit and a preferred day and time — and receive confirmation through the practice task list in PrimeSUITE®.
- Unique "Ask A Doctor"/ "Ask A Nurse" functions facilitate wellness and efficiency while also cutting down on staff phone time.

- Practices can send secure, confidential communications to patients, including lab results, physician comments, and follow-up instructions.
- PrimePATIENT empowers patients to be more accountable and in control of their own health. Microsoft HealthVault integration lets patients export, organize, store and securely share their personal health records with providers involved in their care.
- PrimePATIENT helps practices meet meaningful use criteria by supporting personal health record adoption, patient-initiated electronic scheduling, pre-registration, prescription refills, online bill pay and educational assistance.

5 Consecutive Years
Best in KLAS
2006 - 2010

*KLASresearch.com, 2006-2010
Top 20 Best in KLAS Awards:
Software and Professional Services



Amb EMR 6-25

OUR TRUSTED SOLUTION



"We love to support
your PrimePATIENT."

Meme,
Greenway Customer Service

OUR INDUSTRY-LEADING SUPPORT

Certified for ONC-ATCB
Stage 1 2011/2012
Meaningful Use criteria

PrimeSUITE 2011
CC-1112-699072-1



OUR FULLY CERTIFIED SOLUTION

GREENWAY

One customer at a time.